



ADVANCED COMMUNICATIONS TECHNOLOGY

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YOU'RE CONNECTED

IMPORTANT CUSTOMER NOTICE

The Federal Communications Commission developed new rules in 2007 to protect the privacy of information contained in your telephone account with Advanced Communications Technology. The new rules allow us to discuss account information only with the person(s) listed on the account. Also, we must be able to verify that the person accessing your account is in fact, an authorized individual; and we will do this by asking for a password. Your chosen password may include at least 4, but no more than 10, characters (numbers and/or letters).

If the account is listed only in your name, you may want to consider adding another name as an "Authorized Account Representative," if appropriate - for example: a spouse or a roommate. The "Authorized Account Representative" does not need to be added to the billing name, but they will be added to our records as a person that you have authorized to make changes or discuss information regarding your account.

Although we have always treated your account information with confidentiality, please help us in our effort to further ensure that we protect this information by completing the form below and returning it at your earliest convenience. You may also email this information to cpni@actaccess.net. Please be sure to include your telephone number and the name as it appears on your account.

Name: _____

Phone Number: _____

Account Number: _____

No, I do not want to add any additional "Authorized Account Representatives" to my account.
Yes, I would like to add the following as "Authorized Account Representatives" to my account.

Authorized Account Representatives: _____

Account Password: _____

(May be between 4 and 10 characters - numbers or letters)

Answers to the following questions may be used to authenticate you as an authorized account representative in case of a lost or forgotten password. (Please provide answers to each)

What is your favorite hobby? _____

What is your favorite type of music? _____

In what town or city were you born? _____

What is your favorite book or magazine? _____

Authorized by: _____

(Signature of person currently listed on account)