



YOU'RE CONNECTED

VOICE



NETWORK SERVICES



# HOSTED PBX



- No upfront cost option for equipment and phones
- Bundled price includes everything you need - phone system, long distance, and equipment
- Popular features such as simultaneous ring, auto attendant, hunt groups, and music-on-hold
- Network-based service means Hosted PBX
- Optional Mobility Package enables you to integrate your iPhone or Android devices
- Scalable to meet your changing business needs
- Web interface enables you to change features at click of a mouse

## HOSTED PBX

### MOVE YOUR BUSINESS INTO THE FUTURE

Providing a professional experience when your customers call is critical - it can be the difference between winning or losing business. So no matter how small your business, you should have access to the same features and professional functionality of a big company. With Hosted PBX, ACT delivers a best-in-class phone system with all the bells and whistles of a big company phone system - all at an incredibly attractive price.



**Polycom VVX 500**  
12 line, with a large color screen – perfect for executives



**Polycom VVX 400**  
12 line, color screen – a terrific mid-range device



**Polycom IP 6000**  
Premium conference room phone – ideal for mid-sized applications

ACT features Polycom IP phones to power your business. Polycom is known industry-wide for its superior voice quality and handset design.

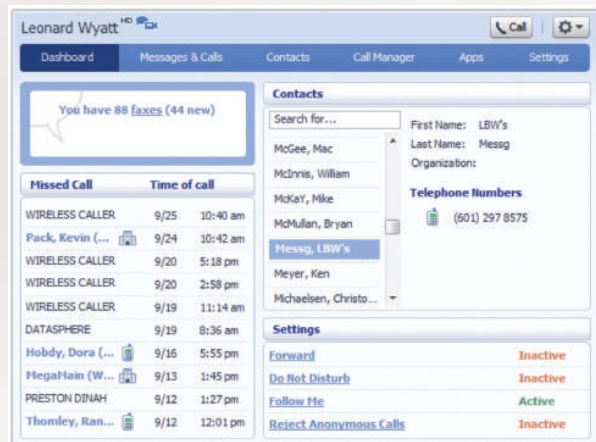
## BENEFITS

Hosted PBX is truly the last phone system you'll ever need. It delivers best-in-class capabilities at a price that's affordable for all. Hosted PBX has a lot of advantages as compared to "premises-based" phone systems, namely low capital expenses, predictable billings, business continuity benefits, and no obsolescence. It has everything you need to run your business and be more productive.

**Included with the price of each "seat," or user, is:**

- Full feature set plus a web portal to customize the business or employee experience
- Brand new Polycom phone
- Business-wide features such as Hunt Groups, Auto Attendant and Music-On-Hold
- Unlimited Long Distance minutes
- Equipment, installation and personalized training

**There are no hidden costs** – you simply pay a flat rate per phone per month and that's it. As your business expands, you can simply add new users to your account. Have a remote employee? The power of Hosted PBX enables you to put a phone virtually anywhere with an Internet connection and have it work seamlessly with the rest of your business.



## ADMINISTER THE SERVICE THROUGH HOSTED PBX WEB PORTAL

Hosted PBX provides a convenient web portal access that makes it easy to listen to voicemail, view faxes, and change call handling rules for your business phone number. In addition to the user portals, the administrator has a separate portal to manage business-level features. In addition to the user portals, the administrator has a separate portal to manage business-level features

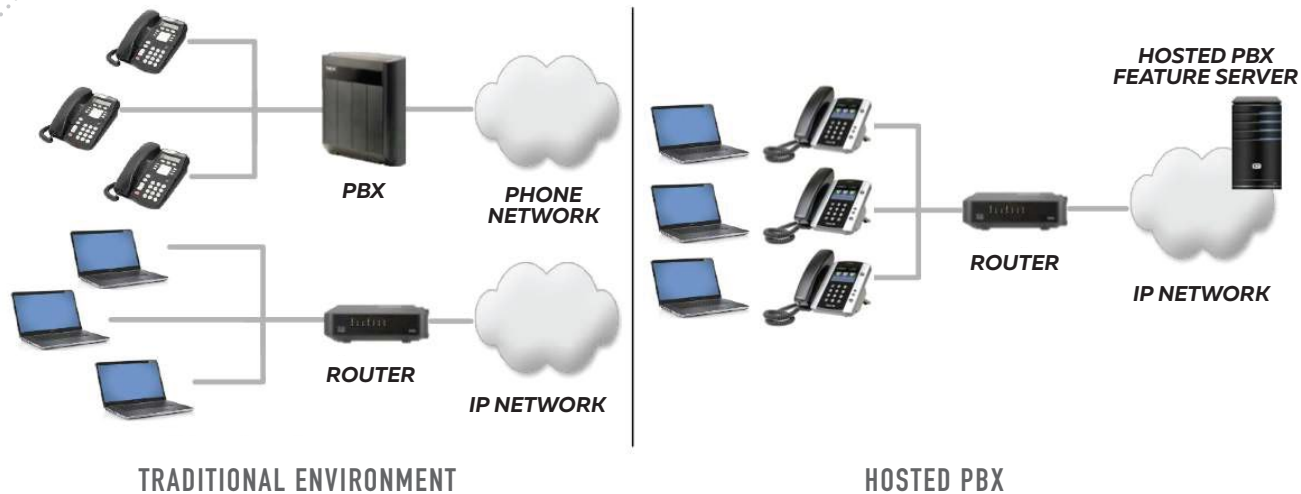
## PLAN FOR THE UNEXPECTED

A failed communications infrastructure can cost your business in lost sales opportunities and reduced employee productivity. Having a strategy to prepare against the unexpected is critical.

Hosted PBX can greatly add to your Business Continuity planning. Since calls are processed in the ACT network, not on your site, business can continue even if your facility is down. We can even automatically sense a disruption and route calls to another location or device automatically. Ask us how ACT can help you devise a comprehensive Business Continuity strategy to keep you up-and-running.

## USER FEATURES

FEATURES	BASIC PACKAGE	STANDARD PACKAGE	PREMIUM PACKAGE
SIP Line	X	X	X
Business Call Manager (BCM)		X	X
Basic TUI Call Control	X	X	X
Hot Line	X	X	X
Speed Dials, Short Codes, Intercom Codes	X	X	X
Automatic Call Back, Automatic Recall	X	X	X
Account Codes	X	X	X
Media on Hold	X	X	X
Call Hold, Call Transfer	X	X	X
Call Pickup Groups	X	X	X
Configuration via SIP PS	X	X	X
Call Park	X	X	X
Page	X	X	X
Phone Applications	X (except VM)	X	X
Line State Monitoring		X	X
Directed Call Pickup		X	X
CommPortal		X	X
Voicemail (access via email, UI, or TUI)		X	X
CommPortal Contacts		X	X
Click 2 Dial		X	X
MetaSphere Fusion		X	X
Fax Messaging			X
Accession Unlimited			X
CommPortal Assistant			X
Accession Call Jump			X
Call Notification APIs			X
Multi-Line Hunt Groups (ACD Queues)		X	X
Suitability for ACD Basic / ACD Premium			X
Suitability for Telax		X	X



*In a traditional environment, multiple connections are required to deliver voice and data, and multiple pieces of equipment are needed. With Hosted PBX, a single IP connection delivers everything you need for voice and data, including the phone system functionality.*

### MOBILITY PACKAGE EXTENDS FEATURES TO YOUR PHONE OR TABLET.

- Windows & Mac OSX based laptops - ACT's mobility package is a great way to integrate a mobile device, tablet, or laptop into their corporate communications landscape. It includes downloadable clients for:
- Android-based devices and tablets
- iOS (Apple)-based devices and tablets

Each of the clients provides full integration with desk phone functions. It also has soft phone functions, enabling the user to send and receive calls from any device.



### WHAT ARE YOU WAITING FOR?

**FIND OUT HOW HOSTED PBX CAN MAKE YOUR BUSINESS MORE PRODUCTIVE**

Call us at: **888.304.8889**  
or email: **sales@acthq.net**

